



PRIVACY/SECURITY POLICY

We are committed to respecting your privacy and recognizing your need for appropriate protection and management of contact information you share with us (the phrase "contact information" means any information by which you can be contacted, such as your name, mailing address, email address, telephone number, etc.). The purpose of this privacy policy is to inform you what contact information we may collect from you, how we use such information, and the choices you have regarding our use of, and your ability to review, correct and opt out of our use of, the information. This policy applies only to customers in the United States.

As a part of our commitment to your privacy, we agree to honor customers' requests not to share their information with other marketers; and honor customers' requests not to receive mail, telephone or other solicitations from Diagnostics Direct.

COLLECTING INFORMATION ABOUT YOU

There may be times (such as when you order a product), when we ask you to provide certain information about yourself, such as your name, shipping/billing address, telephone number, email address, credit card information. We may also maintain a record of your product purchases.

Whether or not to provide such information is completely your own choice. But if you choose not to provide the information we request, you may be unable to purchase products. In addition, we may need to contact you via phone, email or mail to address questions or issues specific to your order.

In general, you can visit our web pages without telling us who you are or revealing any contact information about yourself. We may track the Internet domain address from which people visit us and analyze this data for preferences, trends and statistics, but individual users will remain anonymous, unless you voluntarily tell us who you are.

USING INFORMATION ABOUT YOU

We use the contact information you provide for internal purposes, such as confirming and tracking your order, analyzing preferences, trends and statistics, informing you of our new products, services and offers, and providing you with information from and about Diagnostics Direct.

We may contract with companies or persons to provide certain services including credit card processing, shipping, data management, promotional services, etc. We call them our Service Providers. We provide our Service Providers with the information needed for them to perform these services. We also ask our Service Providers to confirm that their privacy practices are consistent with ours.

EDITING, UPDATING, CORRECTING AND DELETING INFORMATION ABOUT YOU

We want to communicate with you only if you want to hear from us. If you prefer not to receive direct marketing from us or from our Select Partners, please let us know by calling us at 1.866-358-9282, sending us a fax at (877) 854-4187, or by sending us an [email](#). Please be sure to include your full name, email address, mailing address, and specifically what information you do not want to receive. If you would like to update or correct your email address, mailing address or other contact information with us please contact us the same way.

Please note that any requests to remove or update your contact information may take up to ten days for your email request and 6-8 weeks to process your postal mail request.

SECURITY

We take precautions to protect the security of your contact information that you share with us. Unfortunately, however, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, while we strive to protect your contact information, we cannot guarantee or warrant the security of any information you transmit to or from our web sites, and you do so at your own risk.